

Asking for a review of Queensland Public Trustee's appointment

Easy Read Version



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Help with this guide



You can ask someone to help you:

- understand this guide
- find more information



Contact information is at the end of this guide.



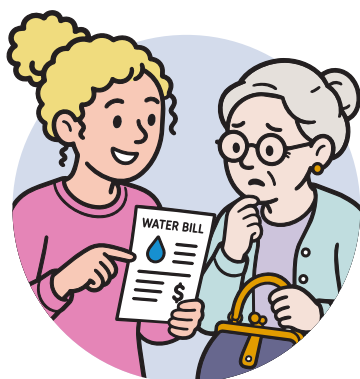
Some words in this guide are **bold**.

We write what the **bold** words mean.

About this guide



You may want to make your own decisions about your money.



You may want someone you trust to help manage your money.



This guide explains your options if Queensland Public Trustee manages your money.

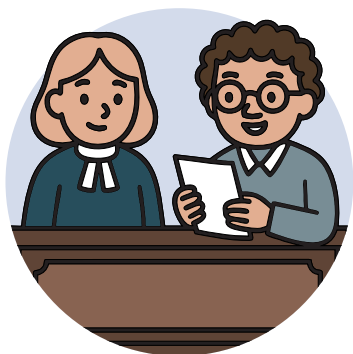
Who decides who manages your money?



The Queensland Civil and Administrative Tribunal (QCAT) decides who manages your money.



QCAT is short for Queensland Civil and Administrative Tribunal.



A tribunal is a group that makes legal decisions.

If you want to manage your own money



You can ask to manage your own money.



Get the forms you need from QCAT.



Call QCAT on [1300 753 228](tel:1300753228).

Or visit www.qcat.qld.gov.au

If you want to manage your own money



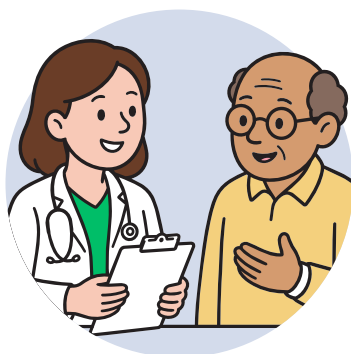
What you need to do

Search for 'Make an application'.



Complete a **Form 11 application**.

Application means asking for something officially.



Ask your doctor to complete a **Health Professional Report**.

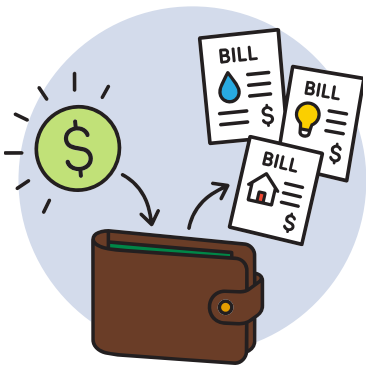
A **Health Professional Report** is written information about you from a health professional.

What happens next



QCAT will set a date for a hearing.

Hearing means a meeting where decisions are made.



At the hearing, you must show you can manage your own money.

What happens next



What you need to do

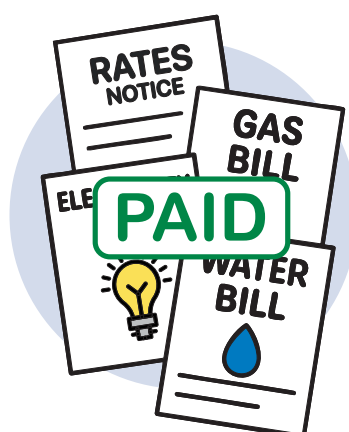
You understand your **income** and **expenses**.

Income means money you receive.

Expenses means money you spend.

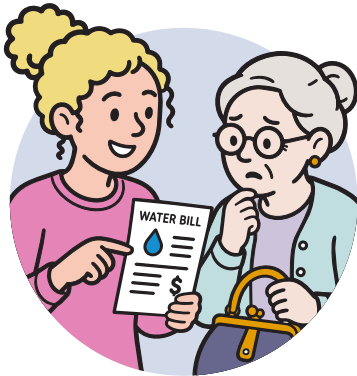


You can make and follow a budget.



You can pay your bills on time.

If you want someone else to manage your money



You may want someone else to manage your money.

This could be a family member or friend.



Get the forms you need from QCAT.



Call QCAT on [1300 753 228](tel:1300753228).

Or visit www.qcat.qld.gov.au

If you want someone else to manage your money



What you need to do

Search for 'Make an application'.



Complete a **Form 10 application**.

Application means asking for something officially.



Ask your doctor to complete a **Health Professional Report**.

A **Health Professional Report** is written information about you from a health professional.

What happens next



QCAT will **review** your request.

Review means looking at something carefully.



What the person you choose must show

- They can manage money carefully.
- They can make and follow a budget.
- They can pay bills on time.

Support and help



If you want QCAT to review QPT's role, you can get help.

Review means looking at something carefully.



QAI can give advice and support.



QAI may help you apply to QCAT.

Support and help



QAI is free and independent.



QAI services are **confidential**.

Confidential means your information is kept private.

Steps to Financial Independence Pathway



You may want to learn more about managing your money.



QPT has a program that may help.

The program is called **Steps to Financial Independence Pathway**.

Financial means money and things you own.

Independence means doing things on your own.

Steps to Financial Independence Pathway



The program helps people build money management skills.



It can help you learn how to manage your money.



It may help you take more control of your money.

How to contact QAI



Call QAI on [1300 130 582](tel:1300130582).



Visit www.qai.org.au/qpt



You can ask QPT staff to **refer** you to QAI.

Refer means helping you contact another service.

Contact us



You can contact us if there is anything else you would like to know.



You can call us on [1300 360 044](tel:1300360044).

If you are already a customer, call us on [1300 687 778](tel:1300687778).



Visit our website at www.pt.qld.gov.au

Get help to speak to us



If you do not speak English use the free Translating and Interpreting Service or TIS.

You can call them on [131 450](tel:131450).



If you need help to speak or listen The National Relay Service (NRS) can help you make a phone call.

To use their service, you can:

- visit their website at www.accesshub.gov.au
- call them on [1800 555 660](tel:1800555660).